

AMNESTY SCHEDULE INDICATING APPLICABLE PERCENTAGE AMNESTY OFFERED TO RECIPIENT

ITEM	DESCRIPTION	APPLICABLE AMNESTY			
		DOMESTIC CUSTOMERS		BUSINESS & OTHERS	
		PENALTY	RECOVERY	PENALTY	RECOVERY
ELECTRICITY RELATED					
1	Tampered with electricity meter	100%	50%	50%	50%
2	Bypassed electricity meter	100%	50%	50%	50%
3	Direct and umetered connection	100%	50%	50%	50%
4	Reconnected themselves through the meter	100%	100%	50%	100%
5	Removed seals but not tampered with meter	100%	100%	100%	100%
6	Tampered with Miniature Circuit Breaker	100%	100%	100%	100%
7	Replaced the Miniature Circuit Breaker with bigger one	100%	100%	100%	100%
WATER RELATED					
8	Tampering and illegal connections - Scale 2	100%	0%	100%	0%
9	Tampering and illegal connections - Above Scale 2	75%	0%	75%	0%
10	Customers using electricity but not on billing system	100%	0%	100%	0%
11	Storm water drained to sewer lines	0%	0%	0%	0%
12	Effluent drained to storm water	0%	0%	0%	0%
ITEM	DESCRIPTION	DOMESTIC CUSTOMERS		BUSINESS & OTHERS	
		DISCOUNT	RECOVERY	DISCOUNT	RECOVERY
13	Rates	0%	100%	0%	100%
14	Rates Interest and Collection Charges	100%	0%	40%	60%
15	Service Charges	40%	60%	0%	100%
16	Interest on Arrears	40%	60%	40%	60%
17	5.6 Special Cases	100%	100%	100%	100%